

## The comprehensive monitoring solution integrating automatic diagnosis, reporting, & Service Level Management



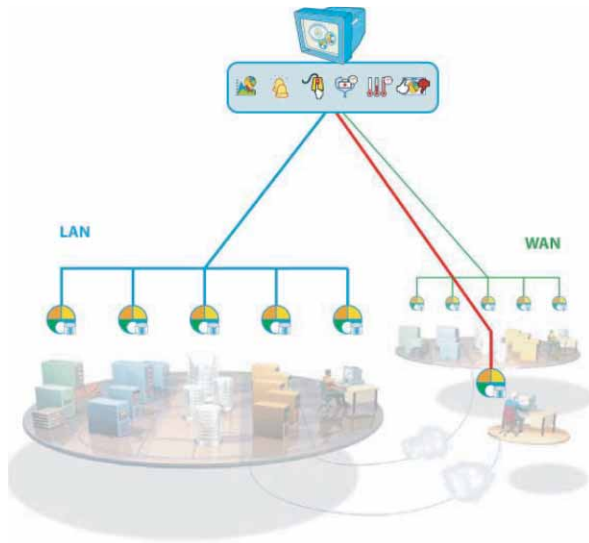
The Sysload product line is a comprehensive and unified end-to-end solution for monitoring IT infrastructures. Sysload monitors, troubleshoots and produces dashboards on the performance, availability, and quality of information systems.

### Sysload: The Complete Solution

Sysload offers a complete oversight of the critical aspects of your IT infrastructure.

This is inclusive of active resources, networks, operating systems, databases, applications and response time. Ultimately, this enables all team members to access to the relevant information they need:

- ❖ Technical groups utilise information to verify the correct functioning of various components of the computing chain and that performance is at peak level.
- ❖ IT management makes use of a panoramic view of the information system. Through regular review of resource utilisation and trends, managers are able to master their investments in computer equipment and allocate budgets using objective criteria.
- ❖ Executive management makes use of business-focused information which depicts the capacity of the IT system to respond to production demands, kernels and APIs analysis of log files.



Take control of your IT Infrastructure, improve Quality of Service and Reduce Costs.

### Sysload: A Unique Technology

- ❖ Distributed and open architecture
- ❖ Accurate server audit technology using Sysload Audit, an expert system based on an artificial intelligence engine
- ❖ Low resource usage: agents consume less than 1% of CPU load
- ❖ Efficient non-intrusive and undemanding data collection carried out directly on system kernels and APIs
- ❖ Detailed and precise collection: up to 350 counters recorded every 5 seconds
- ❖ Advanced analysis of log files
- ❖ Rich set of historical data, including an audit trail of saved

- ❖ Availability Control
- ❖ Performance Management
- ❖ Automatic Diagnosis
- ❖ Performance and Trend Analysis
- ❖ Operational and SLM Reporting

MONITOR | MEASURE | MANAGE

## Sysload's Main Features

### Monitoring

- ❖ Anticipate IT incidents
- ❖ Pinpoint incidents source
- ❖ Solve problems automatically
- ❖ Monitor strategic points

### Automatic Diagnosis

- ❖ Obtain a global profile
- ❖ Audit in record time
- ❖ Identify bottlenecks
- ❖ Respond to malfunctions

### Performance Management

- ❖ Optimise resource use
- ❖ Correlate information
- ❖ Analyse trends

### Operational Reports

- ❖ Manage different environments
- ❖ Obtain objective information
- ❖ Communicate and manage more efficiently

### Service Level Management

- ❖ Align IT with business processes
- ❖ Control SLA
- ❖ Take action

## Why choose Sysload ?

### Unique features

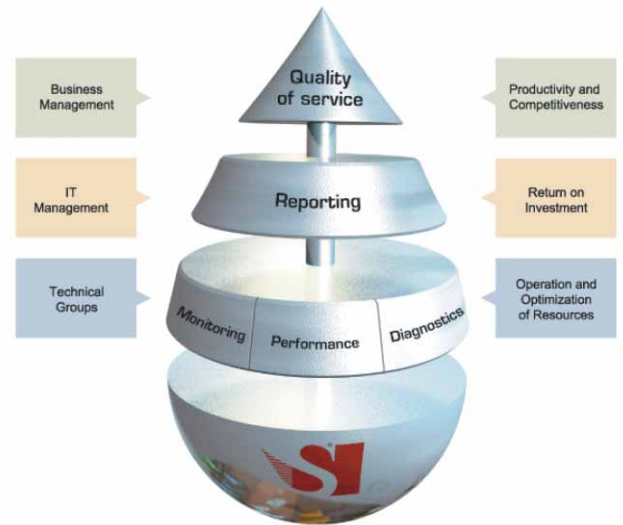
- ❖ Exclusive analysis technology with Sysload Audit
- ❖ Light footprint: consumes 10 times less resources than competitors

### Technological qualities

- ❖ Multi OS, DB & Applications
- ❖ Scalable, open and distributed architecture
- ❖ Business oriented (SLA reporting)
- ❖ Autonomous and cross-platform collection agents

### Dramatically fast ROI

- ❖ Sysload reduces labour costs and leverages IT investments
- ❖ 112 % ROI in the first year (breakeven point in only 4 months)
- ❖ Easy to install, implement, and use



FAULT MONITORING

EXPERT CAPABILITY

INFORMATION ANALYSIS

GLOBAL SUPERVISION

 **Sysload**  
Software

**Sysload provides targeted information to everyone within the enterprise concerned with information system operations**

MONITOR | MEASURE | MANAGE

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 EASY TO USE  EASY TO IMPLEMENT  FUNCTIONALLY RICH  AFFORDABLE 